



**ONINDUS**  
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— ONE OF THE —

# COUNTRY'S LARGEST HEALTHCARE INSTITUTION

Streamlines Cost Tracking and  
Reporting using Live-Dashboards with OnIndus.

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# Client Overview

Efficient project management is critical in delivering high-quality results across diverse industries, and the healthcare sector is no exception. One of our clients, a leading healthcare institution, owns and operates three hospitals and numerous clinics. They operate on the model of an integrated delivery system that caters to the healthcare needs of the county residents.



Their commitment to excellence has earned them recognition as the first accredited healthcare institution in their county to be designated as an NCOA Medical Home and one of the largest in the country. In pursuit of innovation and efficiency, their team leverages the advanced capabilities of e-Builder for program and cost management of Capital Projects.

## Challenges

**Despite their remarkable achievement, they faced numerous challenges in their project management process including:**

- Lack of visibility among stakeholders, causing difficulties in meeting their diverse requirements
- Uncertainty regarding project costs
- Human errors caused by labor-centric processes
- No Real-time update due to manual reporting processes

# At A Glance

## Challenges



Lack of funding data in the data warehouse



No visibility of program health and diverse KPIs



Missing master tasks and baselines in project schedules

## Solutions Offered

Leveraging our expertise to deliver tailored solutions, OnIndus took a comprehensive approach to address these challenges.

- Evaluated the existing e-Builder implementation, reports, and in-depth requirement workshops with stakeholders to determine the relevant KPIs.
- Designed an analytical solution to aggregate data from two different sources.
- Created an automated reporting process to provide real-time updates to the stakeholders.
- Developed Finance dashboards in Tableau to provide information on:
  - Capital summary by fiscal year
  - Estimated vs. Commitment vs. Spend by capital category
  - Capital and cost summary by project type and phase
  - Project cost and schedule health
- Developed Operations Dashboard to:
  - Keep track of the project status
  - Get updates about upcoming utility shutdowns

# The Obstacles

- Unavailability of funding data in Data Warehouse
- Wide range performance indicators required by different stakeholders in reporting structure
- Aligning different users/departments on common visualization.
- Missing master tasks and baselines in schedule
- Custom fields had multiple entries



## OnIndus Way-Out Approach —



Custom solution to consolidate data from the Data Warehouse and funding information from the PMIS system.



Finance, project health, and operations dashboards developed in summary version as well as detailed drill-down capabilities



Custom schedule tracking report

# At A Glance

## Solution Highlights

- Developed a custom solution to extract data from different sources.
- Detailed dashboards for project finance, operations, and health.
- Developed custom schedule tracking.

## Value Delivered

This successful collaboration between OnIndus and the leading healthcare institution stands as a testament to our expertise & implementation of innovative practices in the healthcare industry. Streamlining cost tracking and reporting through live dashboards has paved the way for enhanced efficiency, improved decision-making, and ultimately, superior patient care.

- 100% visibility of schedule, cost, submittals, and processes through the Project Status Dashboard
- Almost 100% automation of financial performance reporting with a multi-dimensional categorized comparison of budgeted, committed, and actual spends
- Automated Operational Reporting to track performance, shutdowns and project statistics
- One source of truth for the project managers
- One-view of the project cost
- Enhanced operational forecasting and planning with regular updates on shutdowns
- Identification of GAPS in the processes through live dashboards



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